#### John M. Rivers

# 12223 Quail Drive #374 • Balch Springs, TX. 75180 Jcatn1@hotmail.com

## **Qualifications Highlights**

- Effective verbal and written communication skills
- Detail-oriented, well organized, and computer literate
- Excellent good customer service skills
- Excellent understanding and research knowledge of the law
- Computer Skills include: Microsoft (Excel, Word, Outlook, Windows), QuickBooks, MediSoft

#### Education

Computer Career Connection, West Covina, CA
Certificate in Computerized Medical Billing and Front Office Specialist
Certificate in Computerized Property Management Specialist
Certificate in Computerized Accounting Specialist

2004 - 2005

# **Work History**

### **Campus Security**

A+ Academy – Dallas Texas

2006 - 2008

- Patrol of campus during and after regular school hours
- Secure all buildings and gates
- Protect students, staff and property

### Floor Manager

# **Edwards Theatres - San Marcos, CA**

2000 - 2004

- In charge of the floor staff including scheduling, training, assignments of daily tasks including cleaning of the interior and exterior of the theatre building
- Ordered all janitorial supplies for the ushers and contracted janitorial service
- Placement and control of waiting lines for new releases
- Enforced the adherence to all company rules and regulations
- Guest service and problem solving on a daily basis

### Owner/Operator

JMR Services- San Diego, CA

1999 - 2000

- Owner, Janitorial service for a private condo complex
- Cleaning and daily up-keep of the property

# Caregiver

### Sharon Fuller - San Diego, CA

1997 - 2000

• Caregiver for parent, doing tasks and errands that she could not do

## Security

### Four Star Private Patrol - San Diego, CA

1994 – 1997

- Private patrol officer preventing crimes against resident's and owners property in apartment settings
- Performing arrests when needed, court appearances when needed